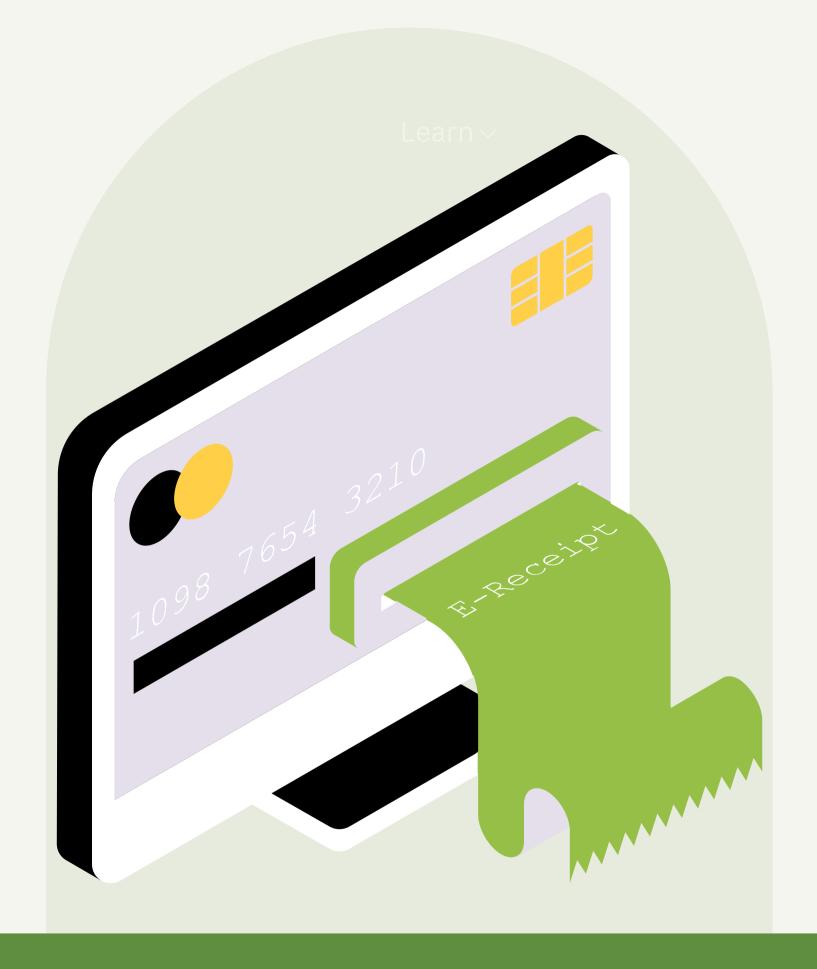
# Shopify/





Start .

Sell ~

Market > Manage >

Pricing

Learn ~

Log in

Start free trial

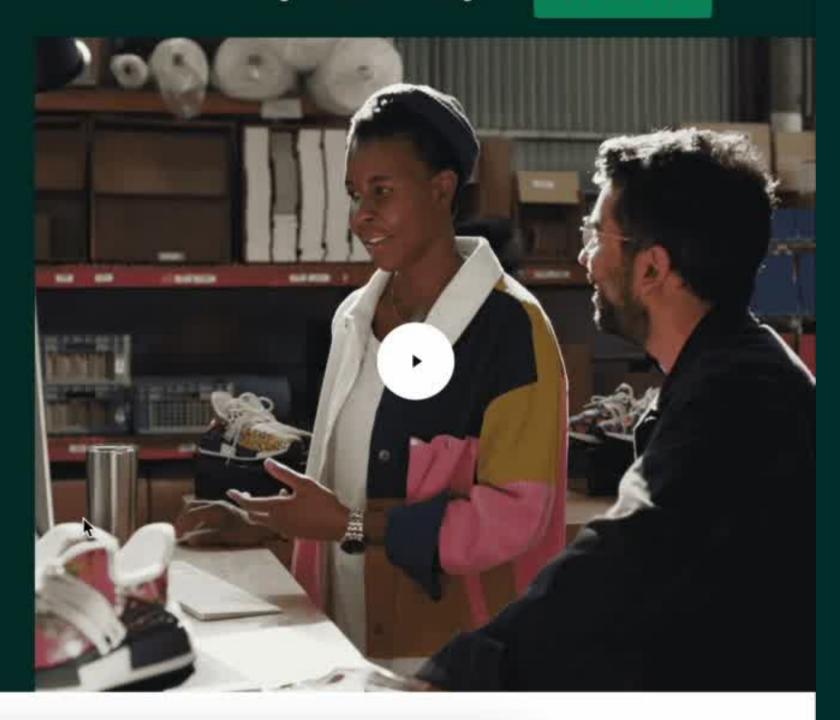
# If you can dream it, you can sell it with Shopify

Build your business here. Take it anywhere.

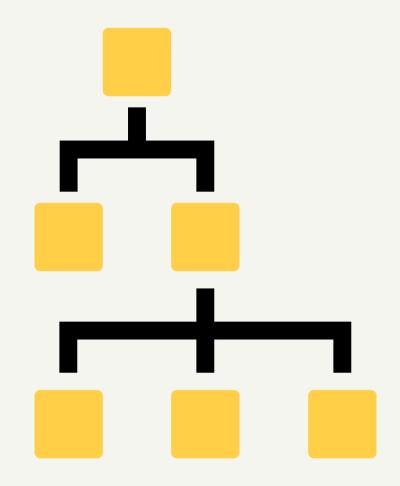
Enter your email address

Start free trial

Try Shopify free for 3 days, no credit card required. By entering your email, you agree to receive marketing emails from Shopify.



## Recommendation



Clearly defined product/service offerings



Providing an understanding of integration and optimization

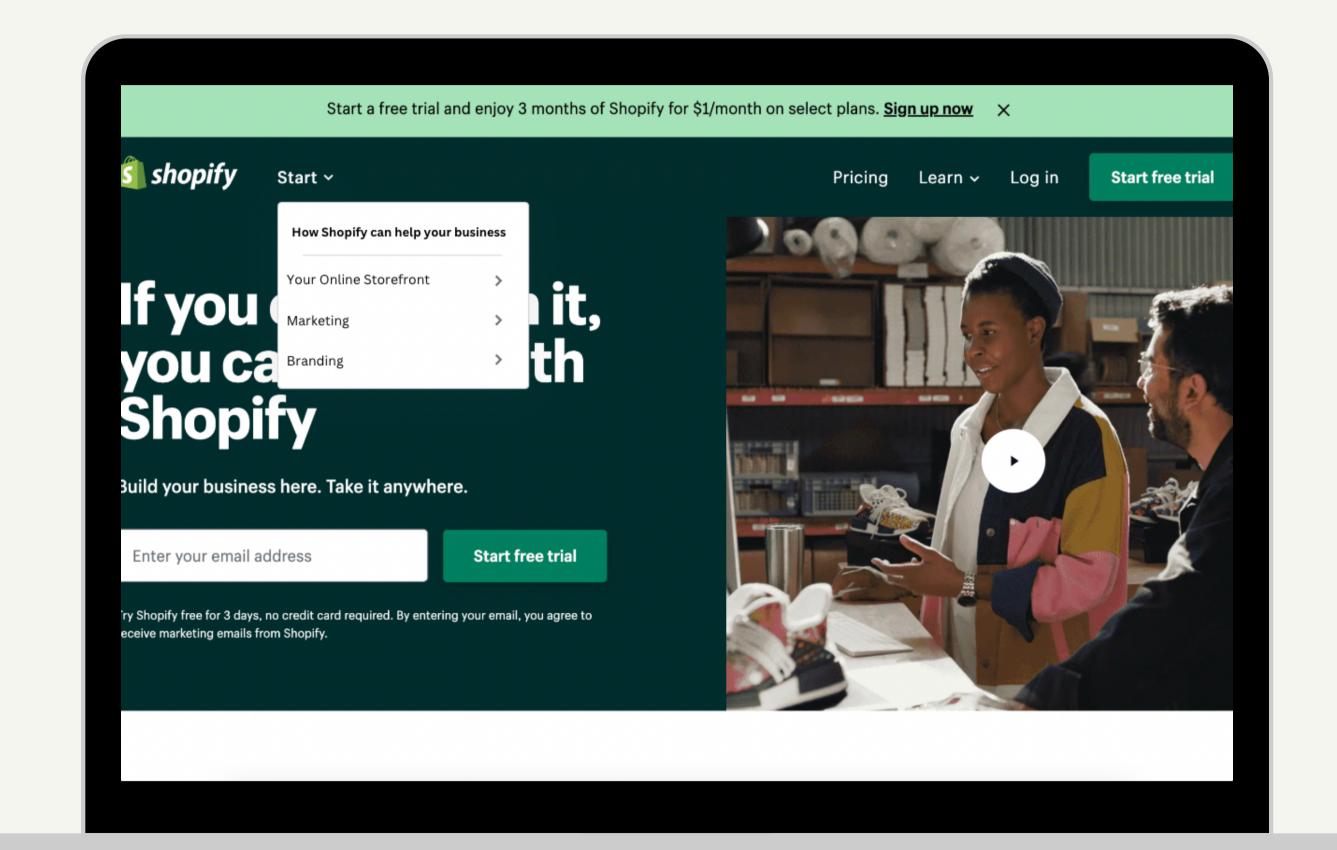


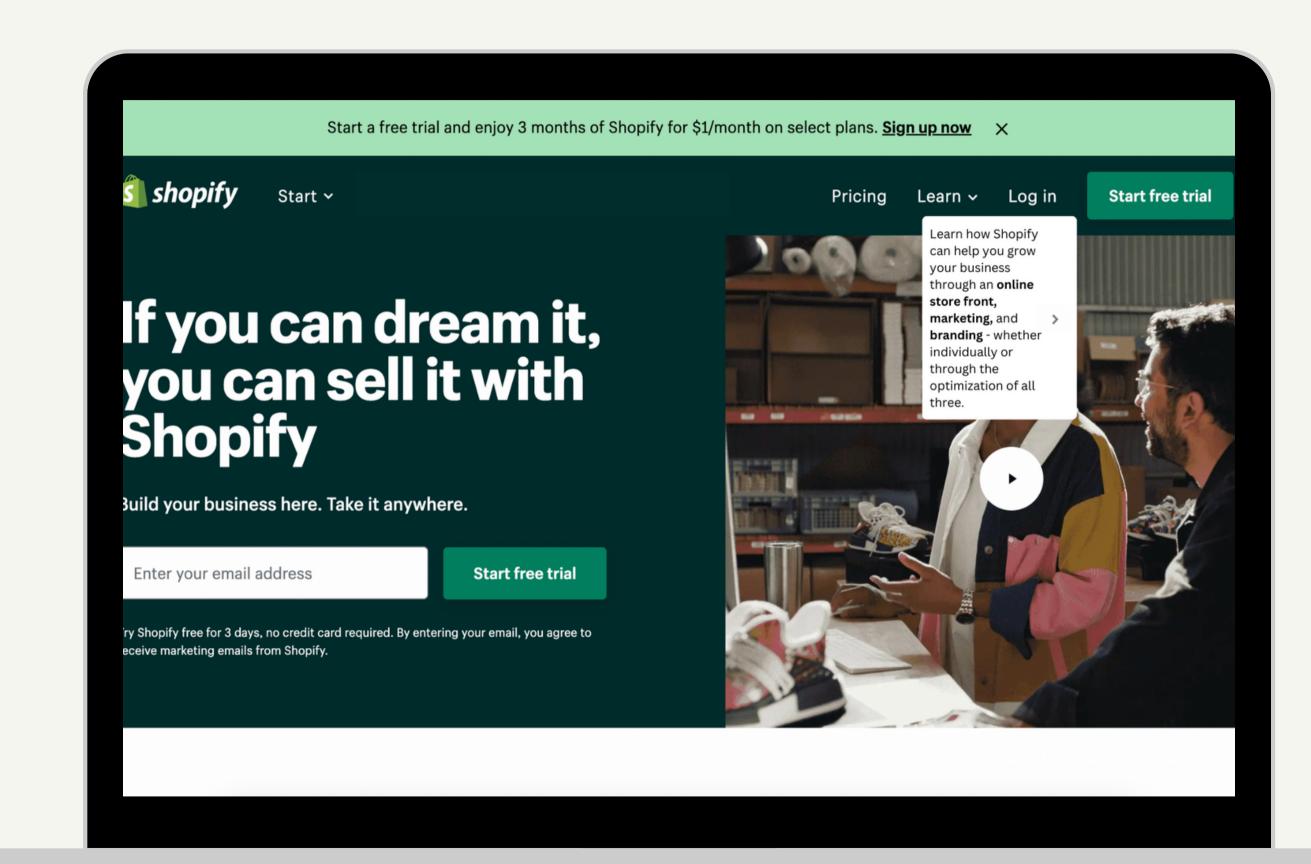
### Clearly defined product/service offerings

Online Storefront

Marketing

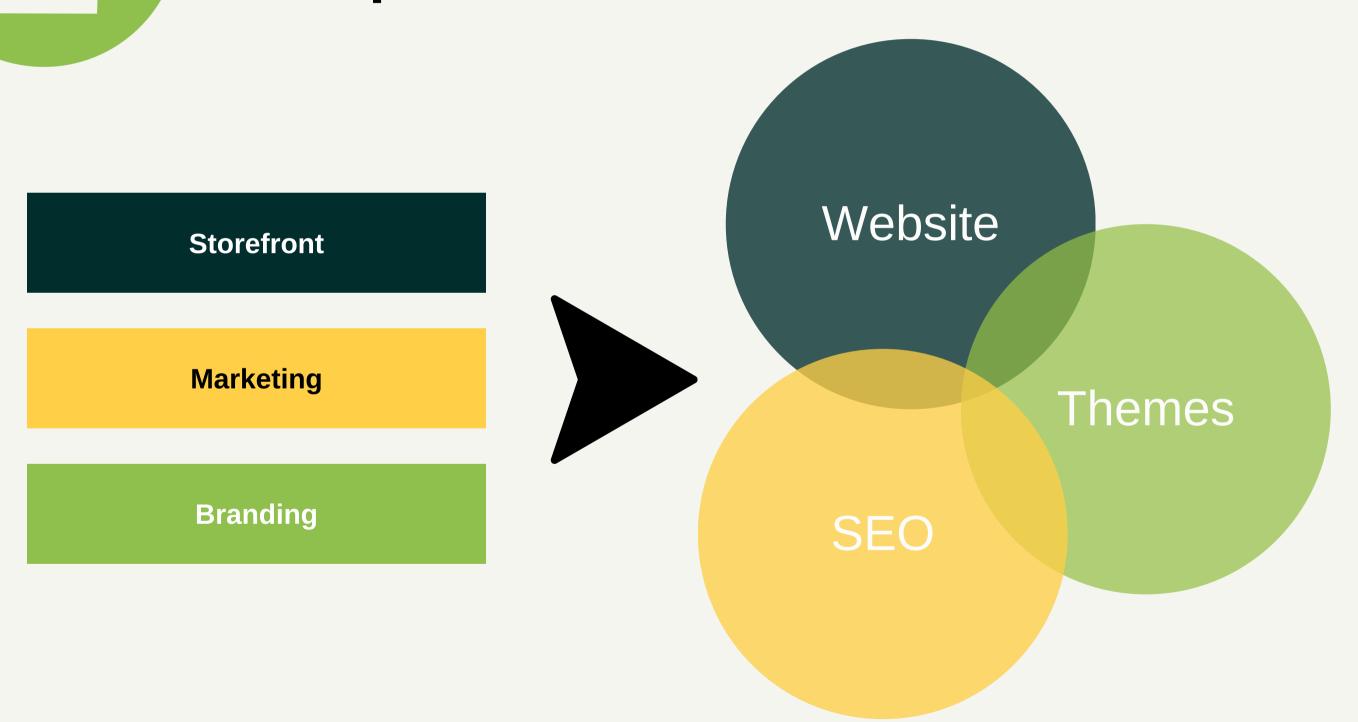
Branding







# Providing an understanding of integration and optimization



# Mission Fit

"Making commerce better for everyone"



# **Product Elements**



#### **Product**

#### WHAT?

Reorganization of current offerings

#### SO WHAT?

Greater Understanding and Higher Adoption



#### **Brand**

#### WHAT?

Shopify is struggling to fulfill brand promise of ease and simplicity

#### SO WHAT?

Adjustment and organization can reaffirm brand's mission, vision, and promise



#### Packaging/Label

#### WHAT?

Clearly defined product lines/categories with all product offerings sorted

#### SO WHAT?

Easier to consume packaging through organization and structure

# Life Cycle

#### Growth

 Shared Understanding is reached

### Introduction

- Promotion
- Offers/Discounts

#### **Maturity**

- Focus on customer feedback
- Pay attention to trends and niches

#### Decline

- Innovation
- Differentiation is key

# Diffusion

- New Users will have a fairly seamless adoption
- Existing customers will be harder to convince
- Promotion is key
  - Reaffirm brand promise by loudly addressing product changes







175 countries

1.7M businesses

Limited Translation on storefronts

Information and customer support language barriers

## Success Factors

Shared Understanding

Integration

Accessibility



# Thank You! Questions?